

**MANAGERS IN THE
WORKPLACE**

TUESDAY FEBRUARY 9, 2016

MANAGERS

- **Manager**
- The nature of work done by a manager changes with the changing workplace.
- There are many levels of managers that are necessary throughout an organization to ensure that all work is being done effectively and efficiently on a day to day basis.
- The expectation of a manager is to

LEVELS OF MANAGERS

Managers are identified by the level at which they oversee activities, from the whole organization to small groups of employees

- **Top managers** –
- **Middle managers** –
- **First Line Managers (Project managers)** –
- **Non-Managerial Workers (Team leaders/Supervisor)** –

TYPES OF MANAGERS

Managers are also identified by the type of work they perform on a daily basis

Line managers –

Staff managers –

Functional managers –

General managers –

MANAGERIAL PERFORMANCE

- Evaluated on the basis of _____ and _____.
- Accountability is key, to ensure that individuals are taking ownership of their responsibilities
- Overall quality of work life is used to evaluate the feelings of workplace staff
